

**TEACHERS' PENSION SCHEME PENSION BOARD (TPSPB)****Wednesday 18 October 2017 14:00–16:15 London (Sanctuary Buildings LG 03/04)****AGENDA**

	Subject	Paper	Details	Lead	Time	
1	Introduction	2 3	for decision For review	Apologies for absence - Introductions (Roy Blackwell, Julie Huckstep) - Agree minutes of previous meeting - Register of Interests	MR	5
2	Action Points	4	For review	- Items covered in agenda		
3	Service Delivery and Maintenance of Data (SD&MoD)	5 6 7 8	For review For review For review For info	- Dashboard - Administration update - Complaints Dashboard - Minutes of SD&MoD sub-committee - Sub-committee chair's update	DW	25
4	Additional items from the SD&MoD s/ctte		For info	- Benchmarking - verbal update on annual CEM review	DH	
5	Information to Members and Comms (IM&C)	5 9 10	For review For info For info	- Dashboard - Engagement Report - Minutes of IM&C sub-committee - Sub-committee chair's update	DT	25
6	Additional items from the IM&C s/ctte	11	For info For decision	- Customer Contact centre / telephony update - TPSPB Executive summary	DH DT/ JR	
7	Managing Risk and Internal Controls (MR&IC)	5 12 13	For review For info For info	- Dashboard - Finance, Risk & Audit Report - MR&IC sub-committee minutes - Sub-committee chair's update	JG	25
8	Additional items from the MR&IC s/ctte		For info For info	- System outage update - RMH project update - OBR & autumn forecasts update	DH JR JR	
9	Annual review of sub-committee ToR	14	For review	- Review scope and membership of the 3 sub-committees established in October 2016 (ToR requirement)		15
10	Policy update		For info	- Update on key policy issues and SAB	JR	5
11	AOB		For action For info For info	- Annual Appraisals - The DfE Permanent Secretary's meeting - Prudential / MAG update	MR JR JR	10
12	Commercial sub-committee update	15 16 17	For info For decision For info	- Commercial sub-committee minutes - Sub-committee chair's update - Agree commercial sub-committee ToR - Discuss forthcoming engagement with the market	LP	20
13	MR&IC AOB				JG	5

**Next Meeting : Wednesday 17 January 2018 – DfE, Sanctuary Buildings, London****Key:**

MR – Michael Richardson (Chair)	JG – Jerry Glazier (s/c chair)	LP – Lee Probert (s/c chair)
DH – David Heslop (TP)	DT – David Trace (s/c chair)	SB – Stephen Baker (DfE)
	DW- Dave Wilkinson (s/c chair)	JR- Jeff Rogerson (DfE)